



PATIENT RIGHTS

- The patient has the right to be treated with dignity, respect, and consideration.
- The patient has the right to not be discriminated against based on race, national origin, religion, gender, sexual orientation, age, disability, marital status, or diagnosis.
- The patient has the right not to be subjected to: Abuse • Exploitation • Coercion • Manipulation • Neglect • Sexual abuse • Sexual assault • Restraint or seclusion Retaliation for submitting a complaint to ADHS or other entity • Misappropriation of personal or private property by personnel member, employee, volunteer or student
- The patient has the right to receive treatment that supports and respect the patient's individuality, choices, strengths and abilities.
- Except in an emergency, the patient has the right to consent to or refuse treatment and may refuse or withdraw consent for the treatment before treatment begins.
- The patient has the right to be informed of alternatives to proposed prescribed psychotropic drugs or surgery, risks and possible complications of such drugs or surgery.
- The patient has the right to be informed of policies on health care directives, when applicable.
- The patient has the right to provide written consent to release of information in the patient's medical or financial records, except as otherwise permitted by law.
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- The patient has the right to review, upon written request, the patient's own medical record in accordance with state law.
- The patient has the right to participate, or have a representative participate, in development of treatment plan and decisions about treatment.
- The patient has the right to participate in or refuse to participate in experimental treatment or research, if applicable.
- The patient has the right to consent to be photographed, except when admitted for identification and administrative purposes.
- The patient has the right to receive a referral to another provider if the office is unable to provide services the patient needs.
- The patient has the right to be informed of the process to submit a complaint.
- The patient has a right to receive the fee schedule upon request.
- The patient has the right to receive privacy in treatment and care for personal needs. The license will be posted in a conspicuous place.
- The patient has the right to receive assistance from a family member, representative, or other person in understanding, protecting or exercising these rights. Notice of the current license inspection report is with administration on-site. Process for filing a complaint: Ask to speak to the Practice Manager or Clinic Supervisor.
- The patient has the right to file a complaint with the 201 E Washington Ave, Madison, WI 53703 | (608) 266-1865